
MediaDent Release Notes 10.0

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New Features/Enhancements

Changes to Image Codes for Meaningful Use Stage 2

Project #MMD-1017

The following changes have been made to image files within Digital Imaging (DI) for Stage 2 of Meaningful Use:

- If a user launches DI from the **Appointment Book** or **Charting** in Practice Management for an appointment, DI will prompt the user to select an appropriate imaging code if an order is indicated as an image capture code, provided that the **ADA Image Coding** option is enabled in Practice Management.
- If the patient is on a fee schedule that does not have an associated imaging code, the **Image Capture Code** option will not display on the **Save** screen.
 - If images have previously been saved with a capture code, one of the following will occur:
 - If the procedure code associated to the image was associated to the appointment and displaying on the **Today's Work** tab in **Charting**, the code will be marked completed in **Appointment Properties** and **Charting** after being saved in DI.
 - If the procedure code was **not** associated to the appointment or chart before DI was launched, the code will be marked completed in **Appointment Properties** and **Charting** after the user selects the capture code and saves it in DI.

Changes to Patient Properties Screen Layout

Project #MMD-2237

The **Patient Properties** screen layout has been changed to a tab format. All patient information has been reorganized under two tabs, **Patient** and **Insurance**.

- **Patient tab**

Patient Properties For: [O'Brien, Shannon (66593.00)]

Patient Information

Salutation:
First Name: SHANNON
Address 1:
Address 2:
City: ANYTOWN
State: US Zip: 30680-
Birth Date: 09/09/2010 Sex:
SS Number: Preferred
Home Phone: (205) -
Work Phone: (205) - (
Mobile Phone:
Other Phone:
E-Mail: someone@domain.com
Spec. Ind.: 1 2 3 4

Location: 0003 Non-Patient:
Last Name: OBRIEN
First Seen: 1/1/1900 Active:
L. Prophy: 2/19/2014 Married:
N Recall: 8/20/2014 Recall Freq.: 6
L. Perio Exam:
Next Appt: // Adv. Recall
N Prophy: // Refresh Appts.
Broken: 0 Cancelled: 0
Hyg. Prov.: Avalos, Lucy
Dental Prov.: Crenshaw, Suzanne
Ref. By:
Ref. To:
Guarantor: O'Brien, Shannon
User Data:

Household Assessment Information

Marital: Income Basis: Household Income: 0.0000
Race: Poverty Level: # Family Members: 0
Agricultural Work: Homeless Type: Language:

The **Patient** tab contains all demographic information, including name, address, DOB, SSN, phone, guarantor, provider, location, referral, and appointment history.

- A new field, **L. Perio Exam**, has been added to the **Patient** tab that displays the date of the patient's last periodontal exam, if applicable.

- **Insurance tab**

Patient Properties For: [O'Brien, Shannon (66593.00)]

Patient Information

Plan Name: AETNA Employment Status: Full Time
Capitation Plan: Student Status:
Fee Sched.: AETNA- 100/80/50

Primary Plan Information

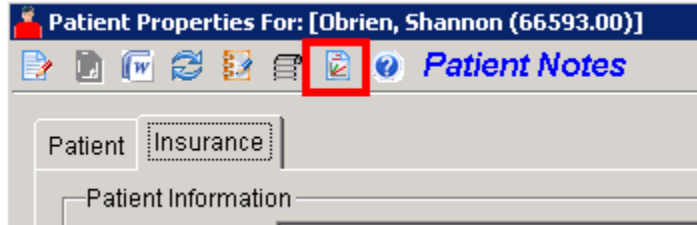
Subscriber: O'Brien, Shannon Group Number:
Plan Name: AETNA Certificate Number: 5698753
Payor: AMERIGROUP Medicaid Seq. Number:
Ben. Remain: 1,000.00 Ded. Remain: 50.00 Relationship: Self
View Ins. Card Scan Ins. Card Verify Benefits

Secondary Plan Information

Subscriber: Group Number:
Plan Name: Certificate Number:
Payor: Medicaid Seq. Number:
Ben. Remain: 0.00 Ded. Remain: 0.00 Relationship:
View Ins. Card Scan Ins. Card Verify Benefits

The **Insurance** tab contains all primary and secondary insurance plan information for the patient.

- **Print Patient Information** – A **Print Patient Information** icon has been added to the toolbar on the **Patient Properties** window. Clicking this icon will print the Patient Information report.

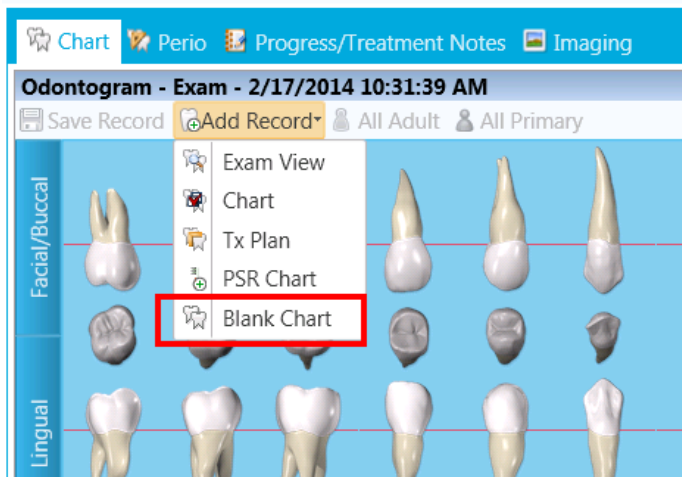


Charting, New Blank Chart Option

Project #MMD-2488

Users have the ability to create a blank chart in the **Charting** module graphically without removing, deleting or marking any charting history as invalid.

A **Blank Chart** option has been added to the **Add Record** drop-down menu on the main **Chart** tab.



When selected, a blank graphical chart will be created with the current (today's) date.



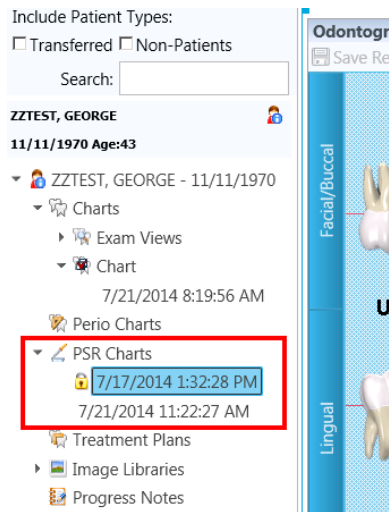
The **Odontogram** will become a blank chart with all previous graphics removed.

- Past treatment history will be available within a previous chart in order to view within the grid. Past history will also be available in the **Audit Trail** for future reference.
- Any chart that existed before will remain the system and will appear as it did previously.
- Any charts created on or after the date flag on the blank chart will only display items from that date forward.

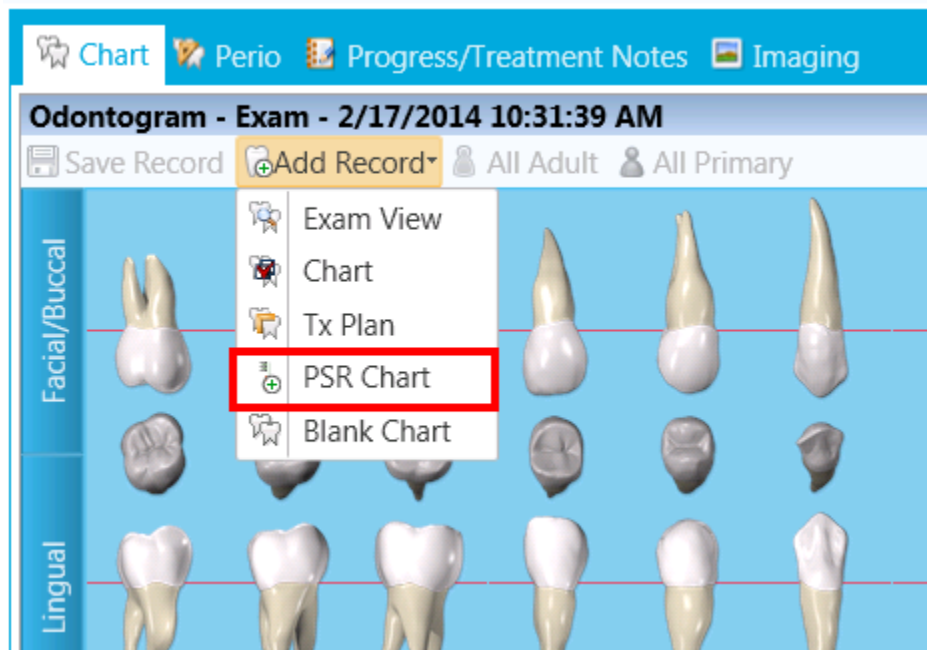
Charting, New PSR Charts Section

Project #MMD-2550

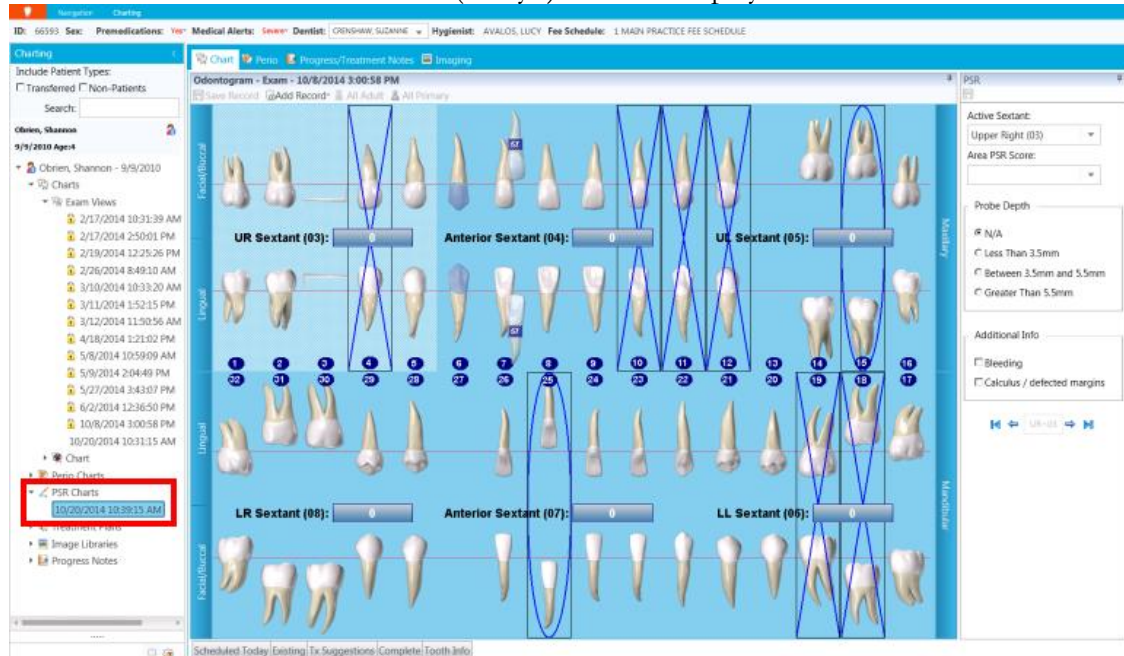
The **PSR** tab in **Charting** has been moved to a separate defined **PSR Charts** section within the patient tree.



- Users may create a new PSR chart by selecting the (new) **PSR Chart** option in the **Add Record** drop-down menu on the main **Chart** tab.



A blank PSR chart with the current (today's) date will display in the **PSR Charts** section.



- PSR charting information will reside in the new **PSR Charts** section. PSR charts with a locked (🔒) icon (triggered by the appropriate chart lock settings) are read-only and cannot be edited.
- All PSR functionality remains the same.

Fee Schedules, New Household Assessment Sliding Fee Schedule Options

Project #MMD-2411

Changes have been made to the Fee Schedules screen to accommodate patients associated with sliding fees that are linked to household assessments in the SuccessEHS software. These patients will cross over to MediaDent without an Employer or Payer, but the Sliding Fee will migrate into the **Patient Properties** screen.

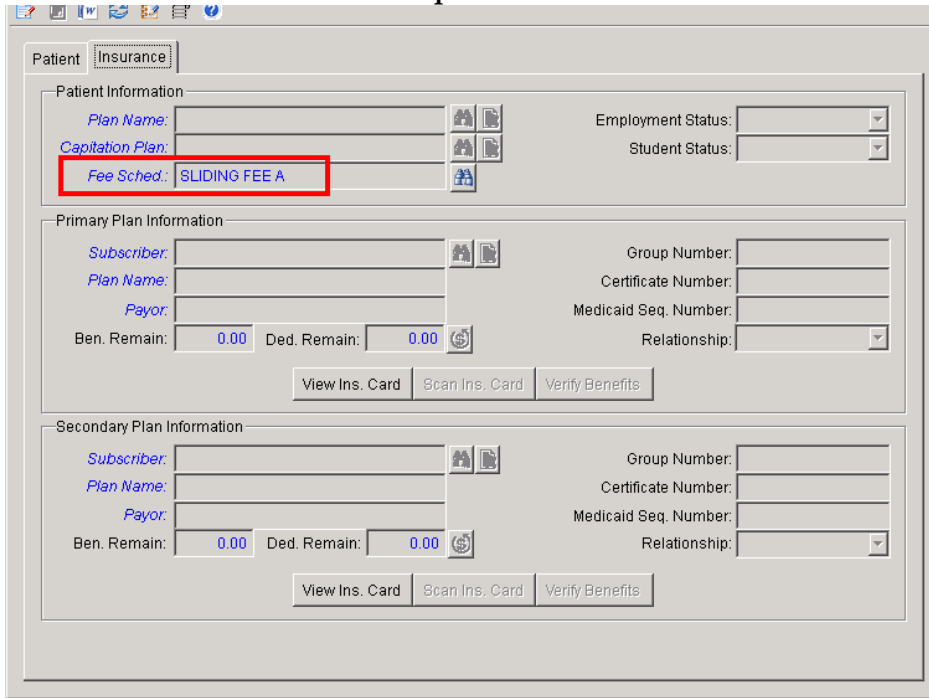
- Sliding fee options (**Sliding Fee A**, **Sliding Fee B**, **Sliding Fee C**, etc.) have been added to the **Fee Schedule** field in the **Fee Schedule Properties** dialog box.

The screenshot shows the 'Fee Schedule Properties' dialog box. The 'Fee Schedule' field is highlighted with a red box and contains the text 'SLIDING FEE A'. Below it, the 'Copy From' dropdown menu is also set to 'SLIDING FEE A'. The 'Adjust Fees' section has three radio buttons: 'Decrease', 'Increase', and 'No Change', with 'No Change' selected. The 'Percent' field is set to '0'. The 'Round Fees' section has three radio buttons: 'Round Up', 'Round Down', and 'No Round', with 'No Round' selected. The 'Deductible Applies' section has three radio buttons: 'To All', 'To None', and 'No Change', with 'No Change' selected. At the bottom, the 'Sliding Fee Code' field is highlighted with a red box and contains the letter 'A'. To its right, the 'Is Sliding Fee' checkbox is checked.

Each sliding fee present must be coordinated with the identical sliding fee in the SuccessEHS system. To coordinate, users should enter the appropriate **Sliding Fee Code** and select (check) the **Is Sliding Fee** checkbox for the selected Fee Schedule.

Once users complete the normal Household Assessment in SuccessEHS, the patient will cross over to MediaDent with the appropriate sliding fee in the **Fee Schedule** field on the

Insurance tab on the Patient Properties screen.



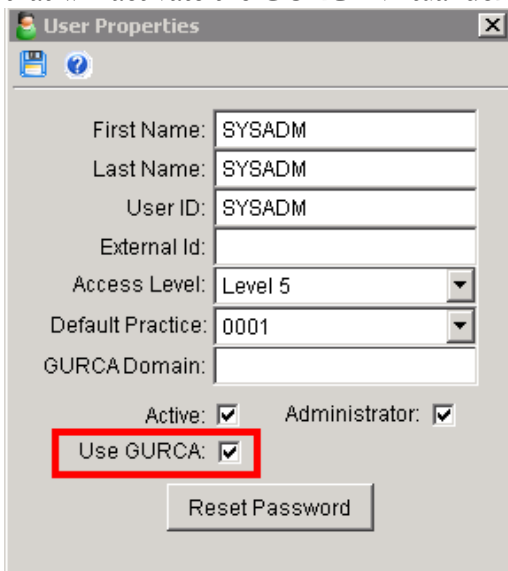
GURCA Options Added

Project #MMD-2650, MMD-2654, MMD-2638, MMD-2640, MMD-2637

The GURCA virtual domain has been added to MediaDent that can be used for scanning, acquiring images, and using signature pads on progress notes.

Configuring Users for GURCA

A **Use GURCA** checkbox has been added to the **User Properties** dialog box in **System Files** that will activate the GURCA virtual domain for individual users.



If this flag is not selected (checked), the system will look at the existing code to determine whether to use RCC or run local.

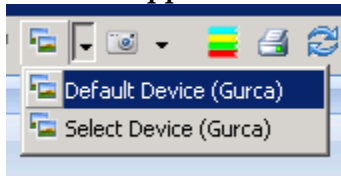
The **Use GURCA** checkbox must be selected for each individual user after upgrading to GURCA. All new users added following this upgrade will auto-default to using GURCA; all new databases (new implementations) will also default to using GURCA.

- The (new) **GURCA Domain** field will display blank by default and the Gurca Domain will be configured by the MediaDent Engineering team.
- If **Use GURCA** is not selected, the system will continue to use RCC as normal.

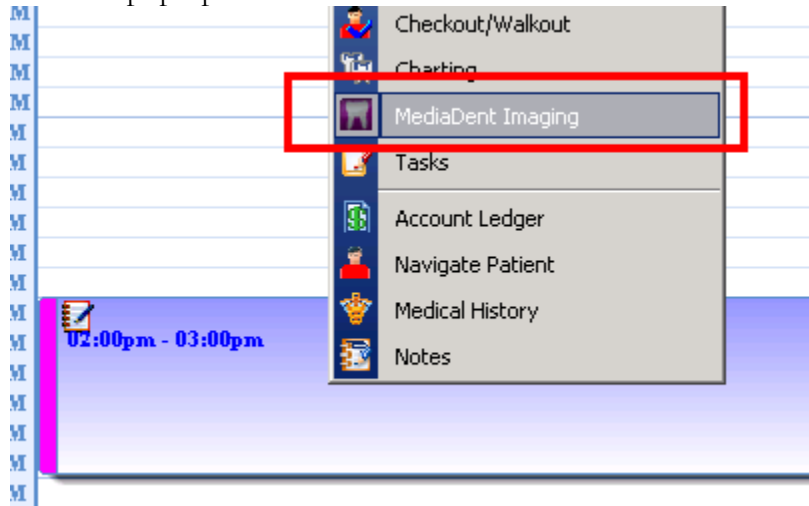
Digital Imaging

To access Digital Imaging on the GURCA virtual domain:

1. From **Scheduling**, select the appropriate digital imaging device from the **Imaging for Selected Appointment** drop-down list on the toolbar.

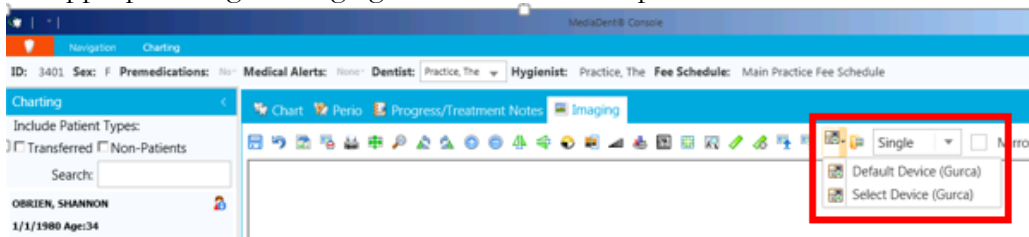


- Right-click on the appropriate appointment and select **MediaDent Imaging** from the pop-up list.



—Or—

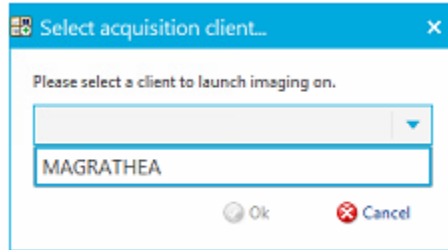
From **Charting**, select the **Acquire Images** icon on the **Imaging** tab toolbar and select the appropriate digital imaging device from the drop-down list.



Users may select the **Default Device**, or choose another device via the **Select Device** option. Selecting the icon itself, rather than the dropdown list, will launch the Default Device.

- A Default Gurca Device is configured based on the combination of MediaDent User ID + the specific machine. If a user has a default device configured for one machine with their user ID but moves to an alternative workstation, a new default will need to be configured or they will need to select the device. (This is applicable for all Gurca options.)

2. A **Select acquisition client** dialog box displays.



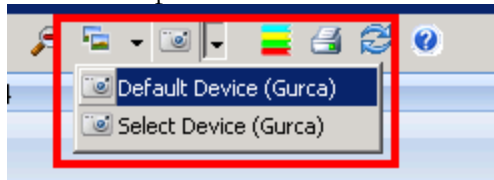
Select the appropriate machine from the drop-down list and click **OK**.

- Once the default device is configured for a specific Machine + MediaDent user ID, the user will no longer receive the prompt to select a specific acquisition client.

Camera Selection

To access the appropriate digital camera via GURCA:

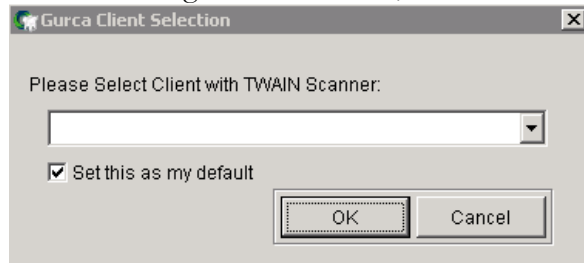
1. From **Scheduling**, select the appropriate web camera device from the **Acquire Patient Picture** drop-down list on the toolbar.



Users may select the **Default Device**, or choose another device via the **Select Device** option.

- Once the default device is configured for a specific Machine + MediaDent user ID, the user will no longer receive the prompt to select a specific acquisition client unless selecting the Select Device (GURCA) option.

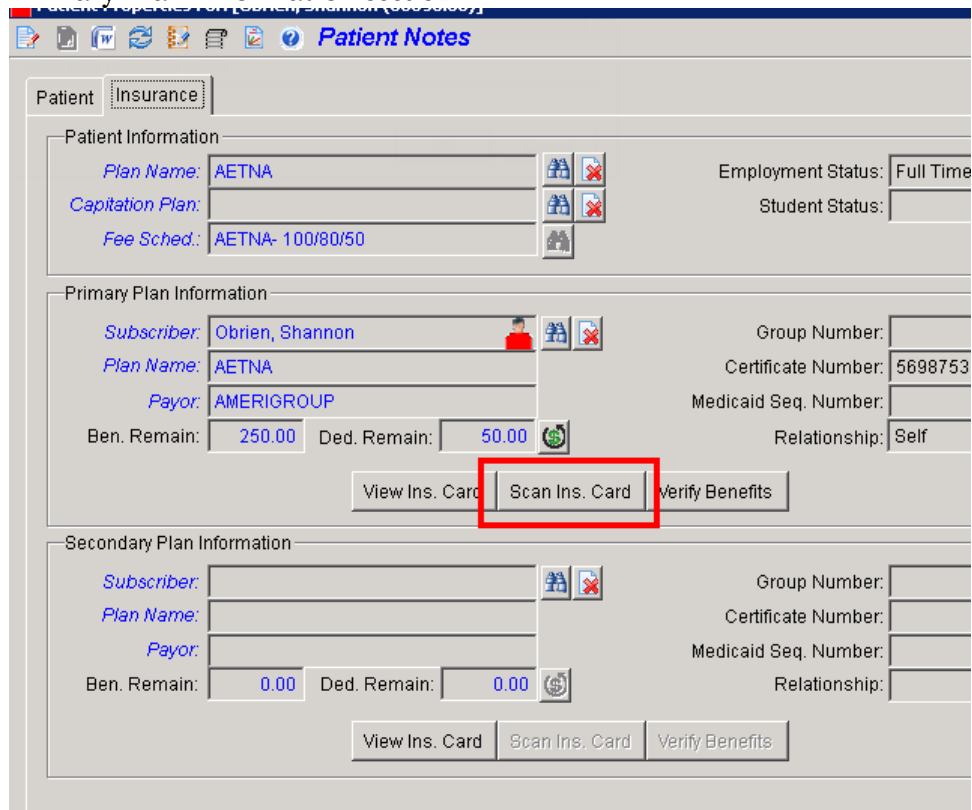
5. When selecting the Twain Scan, the **Gurca Client Selection** dialog displays.



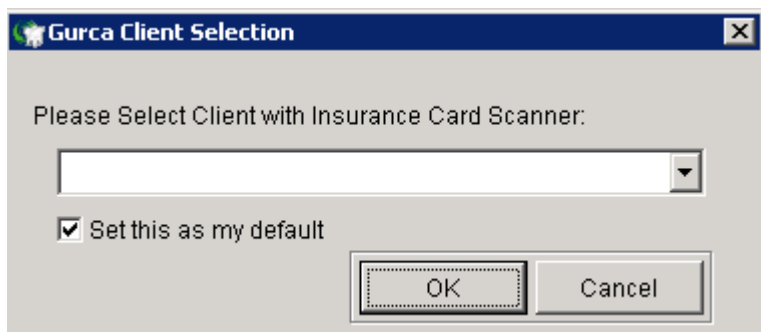
Select the specific client you would like to scan from the drop-down list and click **OK**.

Scanning an Insurance Card

6. On the **Insurance** tab on the **Patient Properties** window, click **Scan Ins. Card** in the **Primary Plan Information** section.



7. If the MediaDent user ID and machine are not configured with a default insurance card scanner, the **Gurca Client Selection** dialog box displays.



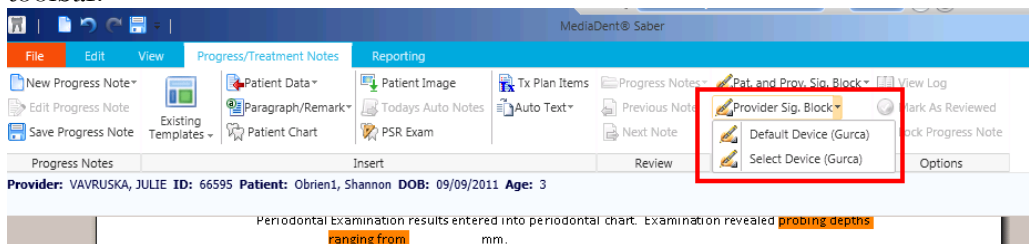
Select the appropriate machine from the drop-down list and click **OK**.

Signature Pad

To use a signature pad via GURCA:

Progress/Tx Notes

- On the appropriate Progress/Tx note, select the appropriate signature pad device from the appropriate signature block drop-down list in the **E-Signatures** section on the toolbar.



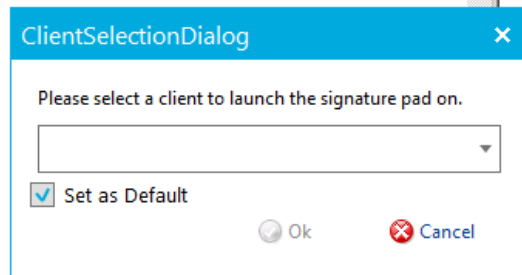
Users may select the **Default Device**, or choose another device via the **Select Device** option.

- If a default device is configured for the MediaDent user and machine, users can simply select the icon, rather than the drop-down list. In doing this, the default client for signature pads will display.

—or—

On the **Treatment Plan Invoice** window, select (check) the **Use Default Device** below the **Patient E-Sig** and **Staff E-Sig** buttons to use the default device; deselect this checkbox to use a different signature pad.

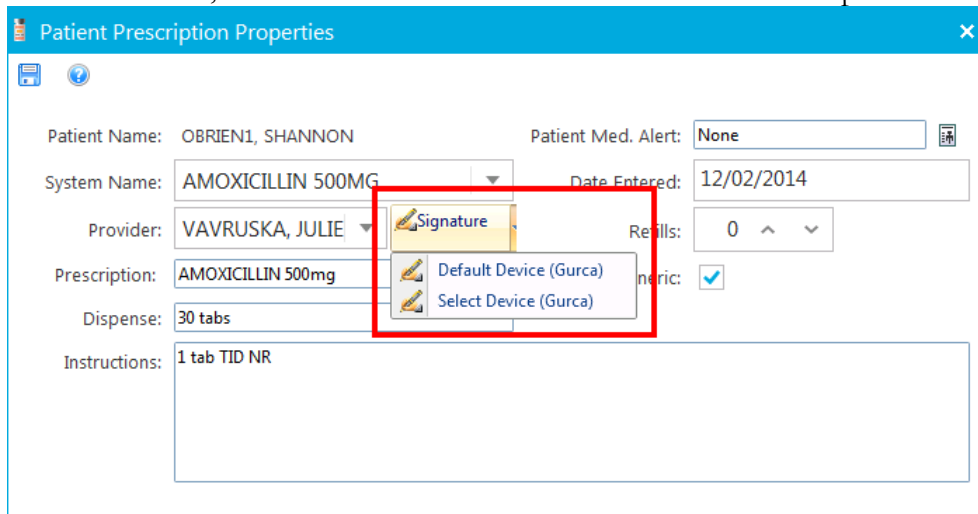
- A **Client Selection** dialog box displays if a default client is not configured or the user chooses the Select Device option.



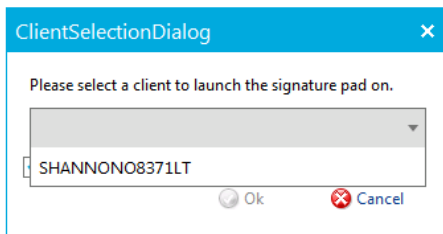
Select the appropriate machine from the drop-down list and click **OK**.

Medications

10. In **Charting**, select **Medications** from the **Navigation** toolbar. A **Patient Prescription Properties** window displays.
11. In the **Provider** field, select the appropriate signature pad device. Users may select the **Default Device**, or choose another device via the **Select Device** option.



12. The **Client Selection** dialog box will prompt when selecting the Select Device (Gurca) option of the MediaDent user and machine are not configured with a default.

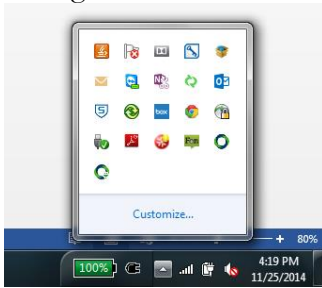


Select the appropriate machine from the drop-down list and click **OK**.

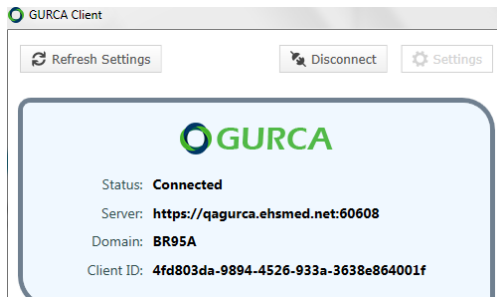
GURCA Machine Settings

After the GurcaClient and FileSync have been installed on a specific machine, the applications will be available on the user's quick access bar and will automatically be connected with the right

settings.

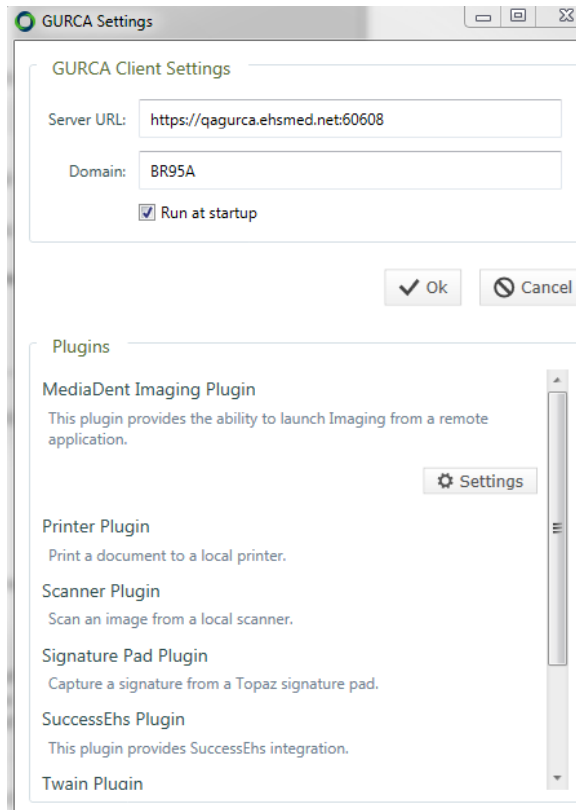


- Selecting the GurcaClient will open the following dialog which will automatically be connected:



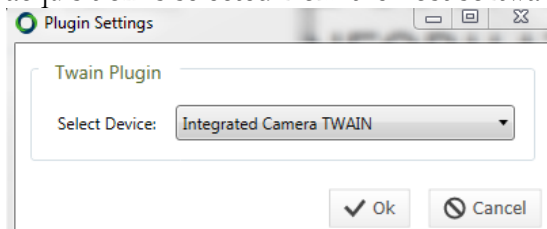
Selecting **Disconnect** will enable the settings icon on the dialog.

Web Install should complete all settings so no user configuration is necessary. If changes are needed, users can make them for each machine within the **GURCA Settings** dialog box.



Upon accessing the machine’s settings the following options will be available:


- **Server URL** – GURCA Server address (this will auto-populate for the customer).
- **Domain** – Virtual Domain for grouping (this will default to the Customer's ID).
- **Plugins Section** – Lists all plugins currently installed and enabled for the client. Some require additional settings:
 - **MediaDent Imaging Plugin** – Displays the imaging program path.
 - **Twain Plugin** – Select the default device you want activated when TWAIN acquisition is selected from the host software.

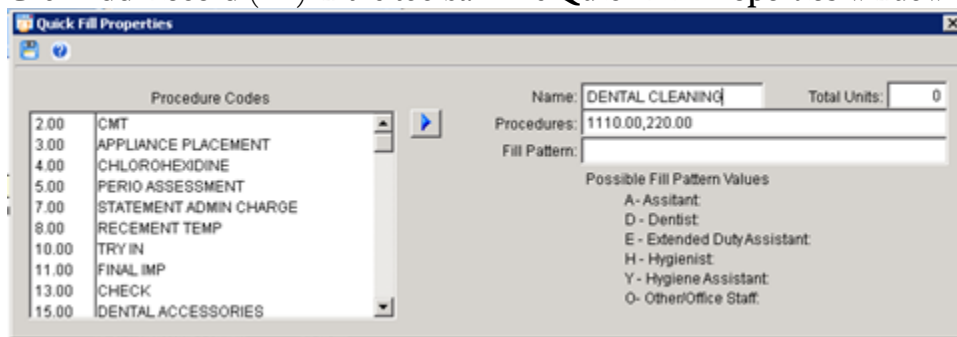



Quick Fills, Association to Appointment Types for SuccessEHS/Intergy Integrated Clients


Project #MMD-1256

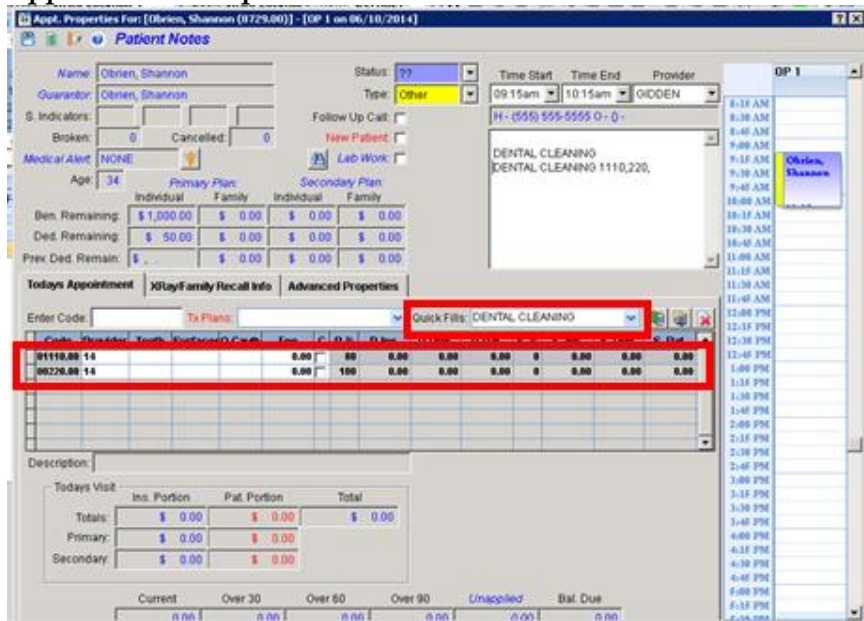
Integrated MediaDent clients may now associate Quick Fills in MediaDent with specific appointment types in each SuccessEHS and Intergy.

1. Create the appropriate appointment types in the specific system.
 - **SuccessEHS:** Users will create specific Appointment Types in **System Administration**.
 - **Intergy:** Users will create new Appointment Reason Codes in **Scheduling Maintenance**.
2. Access MediaDent and navigate to the **Quick Fills** screen in **System Files (System Files > Quick Fills)**.
3. Click **Add Record** () in the toolbar. The **Quick Fill Properties** window displays.



4. Enter the appropriate appointment type name in the **Name** field.
Note: The appointment type entered must be the **same name** as the type created in SuccessEHS or Intergy.
5. Associate the appropriate procedure codes to the quick fill by selecting the appropriate code(s) in the **Procedure Codes** list and clicking  to move the codes to the **Procedures** field.

6. Click the **Save** icon () to save your changes.
7. Once the Quick Fill has been created, schedule an appointment in SuccessEHS or Intergy using an appointment type that has been associated with a corresponding Quick Fill.
 - When the appointment crosses over the SIU and is placed on the MediaDent schedule, the corresponding Quickfill line items will display in the MediaDent **Appointment Properties** screen.



- The Quickfill will appear as it normally does within the MediaDent **Appointment** screen.
- If the appointment type description does **not** have an associated Quickfill in MediaDent, it will cross over in the SIU message as normal without associated procedures linked.

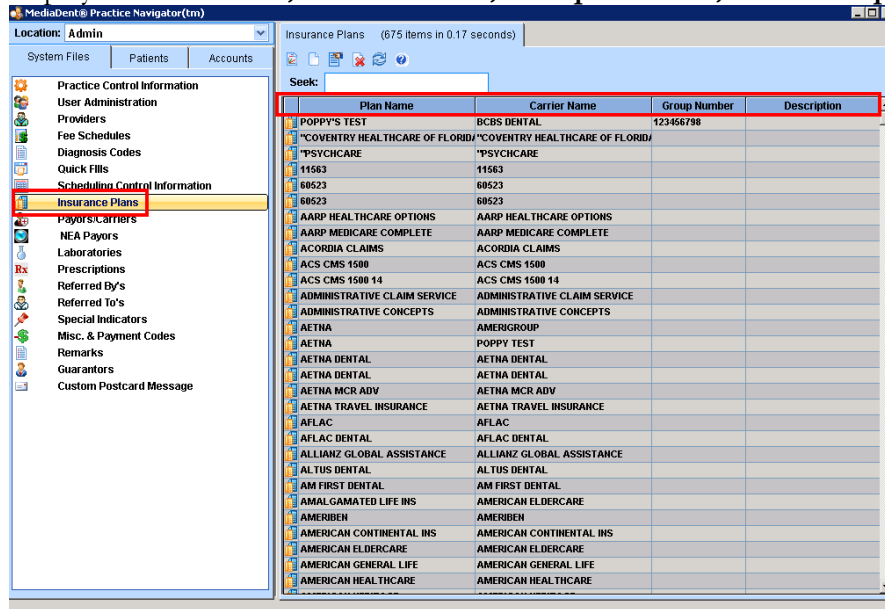
System Files, Changes to Employer Field

Project #MMD-2420

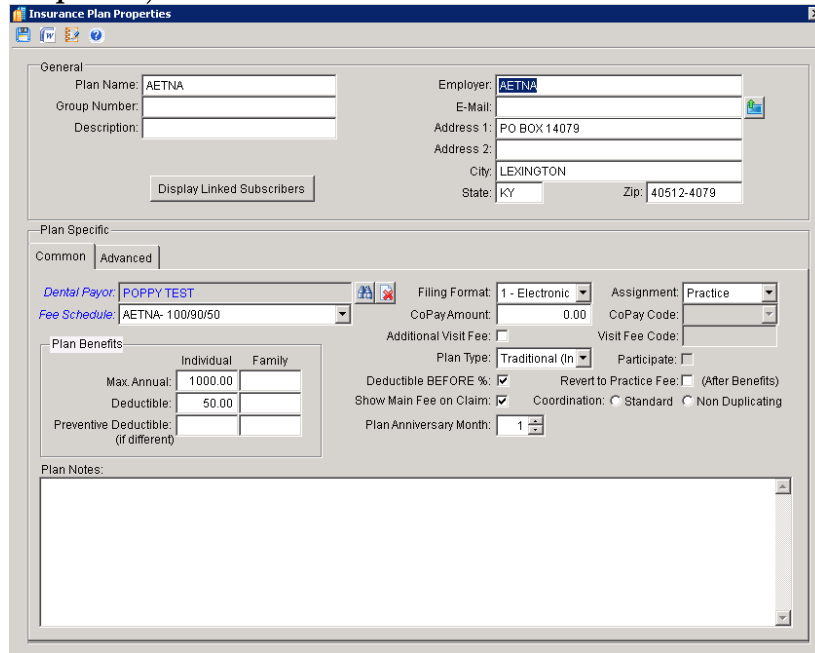
The **Employers** field in the **System Files** task list has been updated as follows:

1. The **Employers** field has been renamed **Insurance Plans**. Selecting this field will display information for the insurance plans present in the system. Information will

display in **Plan Name**, **Carrier Name**, **Group Number**, and **Description** columns.



- The individual properties page for each insurance plan (renamed **Insurance Plan Properties**) has been modified as follows:



- The fields in the **General** section are as follows: **Plan Name**, **Group Number**, **Description**, **Employer**, **E-Mail**, **Address 1/Address 2**, **City**, **State**, and **Zip**.
- For legacy clients, the existing employer will display in the **Insurance Plan** field as well as within the **Employer** field until the client makes modifications.
- Employers is no longer a required field.

Bug Fixes

ADA Codes Misaligning

Project #963064
Related Issue #962188

ADA codes were printing beyond the last two lines on the DOS form instead of being printed on the next page of the form. This has been corrected.

Appointments Not Copying Correctly

Project #963056
Related Issue #959951

When an appointment was copied, only the information in the **Notes** section was transferred to the copy; no appointment codes were transferred. This has been corrected.

Cannot Add Lines in Email Field by Pressing Enter

Project #966032
Related Issue #966145

When emailing images, users could not add lines in the **Email** field by pressing **Enter** on the keyboard. This has been corrected.

Cannot Input Tooth Number

Project #917968
Related Issue #971487

Users could not input a tooth number via the **Quick Fills** function for code **230 (PA)**. This has been corrected.

Cannot Walk Out Patients

Project #971726
Related Issue #971025

Users could not walk out patients via the **Check-Out/Walkout** function. This has been corrected.

Claims Not Printing Client Information

Project #963059
Related Issue #959828

In certain instances, printed claims with a long list of codes on the first page omitted the client information from the second page. This has been corrected.

Error Accessing Existing Invoice

Project #966031
Related Issue #965899

An error occurred when users attempted to access an already created invoice (the invoice opened in read-only format). This has been corrected.

Error Attaching Images to Claims

Project # BHMLV3MMD-30

An error occurred when users attempted to attach an image to a claim via the **Work/File Unprocessed Claims** window. This has been corrected.

Error Filing Secondary ClaimsProject #965382
Related Issue #965251

An error occurred when users attempted to file secondary claims for a patient. This has been corrected.

Error Opening Patient InvoiceProject #964488
Related Issue #964502

An error occurred when users attempted to open a patient invoice. This has been corrected.

Error Refiling Claims

Project #BHMLV3MMD-36

An error occurred when users attempted to refile claims by selecting **Refile** from the right-click menu on the claim in question. This has been corrected.

EWOO Capture Window Not Displaying in DI

Project #MMD-2034

When launching Digital Imaging via Citrix, the Ewoo capture window did not display correctly, which prevented users from acquiring pan images. This has been corrected.

Fee Schedule Codes Not EditableProject #971724
Related Issue #97122, 971260

Users could not edit the fees for codes on the **Fee Schedule List** screen. This has been corrected.

Insurance Percentage Not Displaying in Print Preview for InvoiceProject #966024
Related Issue #964299, 963907

The insurance percentage was displaying as 0 (zero) in the print preview for an invoice, though it displayed the correct percentage on screen. This has been corrected.

Invoices Saving With Incorrect Number of Surfaces for CodesProject #964809
Related Issue #962100

Users were able to save invoices that contained incorrect numbers of surfaces for codes **2335.00** and **2332.00**. This has been corrected.

MediaDent Not Launching from SuccessEHS POC

Project #BHMLV3MMD-47

In certain instances, MediaDent was not launching from the **Dental** icon in the **POC Launcher** in SuccessEHS due to a database mismatch after a POC upgrade. This has been corrected.

Medicaid Claims Displaying Incorrect FeesProject #966878
Related Issue #963519

Initial Gateway Medicaid claims were displaying the main practice fee on the claim instead of the insurance fee. This has been corrected.

No-Claim Message for Sibling PatientsProject #963052
Related Issue #960793

Users received a **No Claim** message when checking off work through the treatment plan attached to today's appointment through the new **Charting** module. This has been corrected.

Root Canals/Veneers Not DisplayingProject #971734
Related Issue #964535

Root canals and veneers were not displaying on either the **Exam** or **Work** charts. This has been corrected.

System Nonresponsive When Accessing Work Unprocessed Claims ScreenProject #971928
Related Issue #971569, 971195, 971637

Users could not open the **Work Unprocessed Claims** screen due to the **Validation Claim Information** progress bar becoming nonresponsive. This has been corrected.

Tooth Field Length Insufficient for Partial

Project #MMD-2603

Users could not document upper and lower partials as a combined record due to the **Tooth** field length not being large enough to document all tooth numbers. This has been corrected; the field length has been expanded to allow for this documentation.